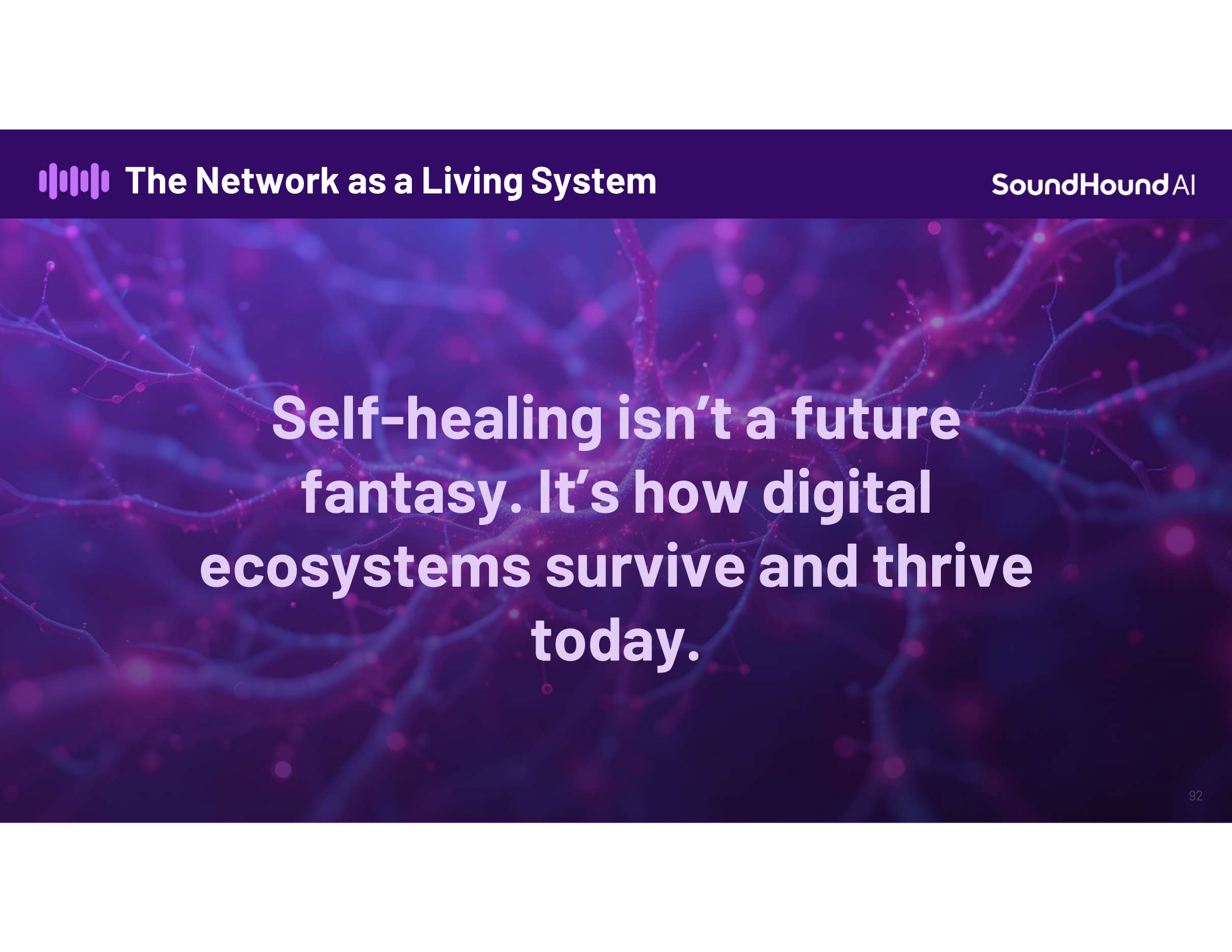


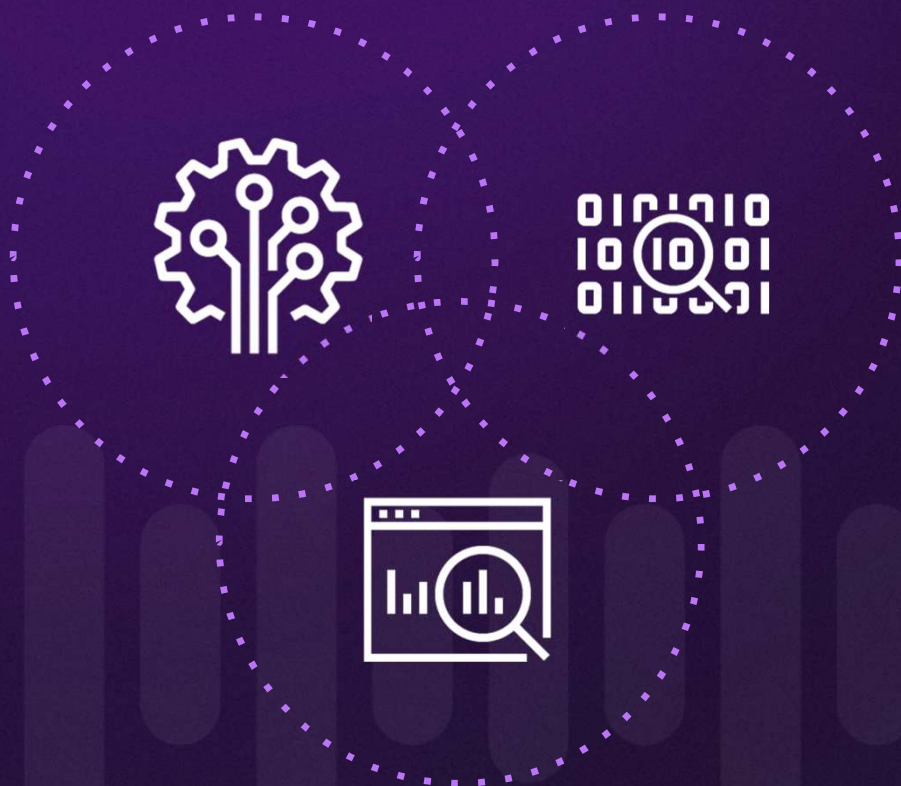
SoundHound AI

# THE EVOLVING INTELLIGENCE OF INFRASTRUCTURE

Shawna DelHierro, Chief Information Officer, SoundHound AI



**Self-healing isn't a future  
fantasy. It's how digital  
ecosystems survive and thrive  
today.**



AI links the  
pulse, the  
brain, and the  
muscle of  
infrastructure.



# Elevating Humans Through Automation

SoundHound AI



Automation  
isn't here to  
replace—  
it's here to  
unlock  
passion and  
purpose.



## ||| CX + AX = The Experience Multiplier

SoundHound AI

Empowered  
associates  
build loyalty.




Engaged  
customers  
become  
advocates.







The future of IT is emotionally intelligent,  
culturally fluent, and purpose-built.

Autonomics   
senses,  
learns, and  
evolves.



 Not just AI  
Ops—it's  
orchestration  
at scale. 





**“WE DON’T JUST  
BUILD TECH —  
WE SHAPE  
HOW PEOPLE  
EXPERIENCE  
THE FUTURE.”**

Invite leaders to rethink their systems with  
empathy and intelligence at the core.