



# Revolutionizing CX & Sales

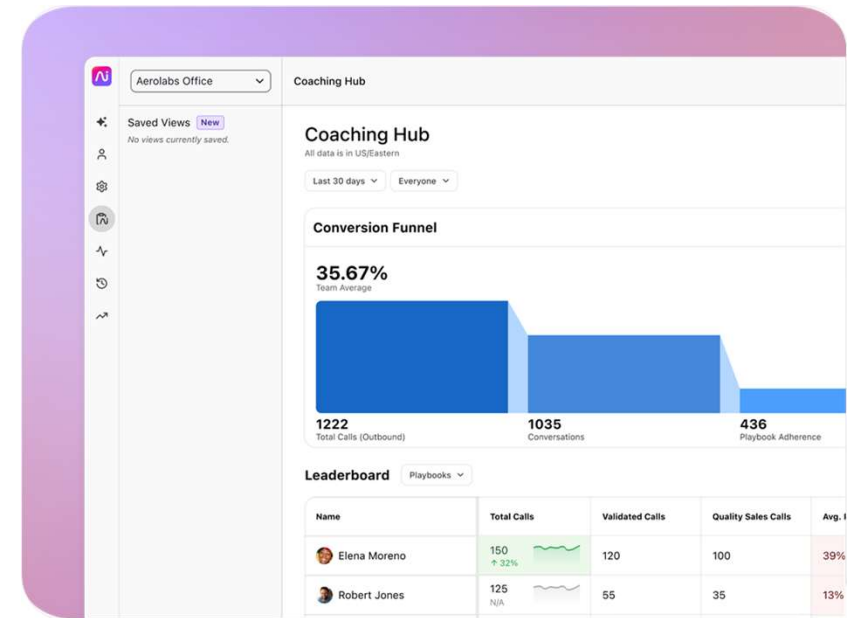
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# Dialpad Ai Sales

A robust coaching and outbound sales tool

- Real-time performance management and coaching
- Custom playbooks to adapt sales strategies
- Track adherence and rep performance with smart insights
- Simple campaign management and execution through automations



# Dialpad Ai Sales

Turn customers into promoters

## CSAT

- Get insights for every customer interaction
- Analyzes 100% of your inbound calls
- Get increased response rates
- Real-time scoring

## Sentiment analysis

- Ai-powered feature to track conversational tone
- Analyze customer sentiment in every call
- Improve agent performance



The screenshot displays a call log for 'West Coast Sales' with the phone number (238) 630-0972. The interface includes navigation tabs for 'Hold Queue', 'Live calls', 'Agents', 'New', 'All', 'Missed', 'Messages', 'Voicemails', 'Recordings', 'Spam', and 'Unlogged'. Below these are filters for 'Agent', 'Customer', 'Sentiment', and 'Call Purpose'. The main table lists 10 call entries with columns for Agent, Customer, Sentiment, and Call Purpose.

Agent	Customer	Sentiment	Call Purpose
Max Williams	Houston, TX	Neutral	BILLING
Sophia Miller	Edinburgh, UK	Positive	PURCHASE
Zoey Kim	Accra, GH	Negative	CANCELLATION
Kevin Singh	Atlanta, GA	Negative	REFUND
Alex Johnson	San Jose, CA	Neutral	BILLING
RT Richard Taylor	Jasper, TX	Negative	CANCELLATION
Jamie Hill	Nashville, TN	Neutral	REFUND
Benjamin Young	Marseilles, FR	Neutral	UNABLE TO DETECT
Sasha Gupta	San Diego, CA	Negative	CANCELLATION

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Thank you

Visit our networking table to learn more about Dialpad.