AGENDA

All times listed on the agenda are Mountain Time.

ALL DAYS

Monday, August 5

12:30 - 6:30pm

Registration Open

Broadmoor Hall

2:00 - 3:30pm

How Human-AI Collaboration Will Separate Leaders from Laggards in the Global Digital Economy

Broadmoor Hall C

Join experts from PwC US and OpenAI, along with senior technology executives, for a roundtable session that will explore how the integration of artificial intelligence into human decision-making is contributing to the two-speed economy dynamic across global, regional and vertical segments of the economy. AI is already influencing the global digital economy, impacting high-speed and slower sectors differently. In advanced areas like technology, finance, and manufacturing, AI boosts growth by increasing efficiency, fostering innovation, and developing new business models. This rapid growth has widened the gap between these sectors and others that are not advancing as quickly.

We will collectively discuss how AI can enable business executives to navigate the challenges of a two-speed economy by enhancing decision-making through deep analytics while increasing operational efficiency via automation. This session will also explore how integrating human expertise with AI technology is crucial for companies that seek to establish a leadership position in a two-speed economy. We'll discuss how businesses that effectively blend AI with human judgment outperform competitors, especially in slower-moving sectors. We will explore how:

-AI can enable business executives to navigate the challenges of the global digital economy by enhancing decision-making through deep analytics while increasing operational efficiency via automation.

-Integrating human expertise with AI technology is crucial for companies that seek to establish a leadership position in a two-speed economy.

-Businesses that effectively blend AI with human judgment outperform competitors, especially in slower-moving sectors.

Pre-registration required.

SPEAKER

Britt Jamison

Head of Product, ChatGPT Enterprise

OpenAI

Data-Driven Insights into IT Operations and the Digital Employee Experience (DEX)

Broadmoor Hall D

Today's employees want flexibility and to be productive whether they're on the road, in the office, or on a patio. That means companies must strategically source, integrate, and support cost-effective technology solutions to provide excellent digital employee experiences (DEX). Your business also must anticipate challenges to proactively meet market trends and customer demands.

Participate in a conversation with your peers to explore:

-Business Challenges: Addressing IT complexity and improving employee productivity

-Outcomes: Strategic planning and management, streamlined IT infrastructure, enhanced experiences.

-Source: Efficient processes, reduced procurement costs, and expert advisors.

-Support: Flexible service desks, field support, user-driven assistance, and AI support.

-Manage: Innovative approaches to endpoint, infrastructure, and cloud management.

Pre-registration required.

MODERATOR

Charles Pelton

Contributing Editor

CIO, CSO, and Network World, Foundry, an IDG Inc. Company

PRESENTED BY

Compucom

MODERATOR

Lane Cooper

Contributing Editor

CIO, Foundry, formerly IDG Communications, Inc.

PRESENTED BY

PwC

4:00 - 5:30pm

Enhancing Customer Experience through AI: Strategies for Success

Broadmoor Hall C

Enterprise CIOs face a complex balancing act as they leverage AI to engage customers effectively. While harnessing the benefits of AI-driven automation and predictive analytics, they must prioritize protecting customer data and ensuring compliance with regulations like GDPR and HIPAA to prevent data breaches and legal issues. Additionally, they need to ensure that AI systems are reliable and transparent in their operations and data usage. The ultimate goal is to drive operational cost reductions and enhance customer satisfaction, making it crucial to stay focused on these success criteria. CIOs must optimize investments in talent, technology, and governance processes to achieve increased customer satisfaction and reduced operational costs.

Over the course of this discussion, we will explore how CIOs should:

-Take advantage of AI-driven automation and AI-driven Agent Guidance, to enhance the customer experience, drive revenue and reduce operational spending.

-Implement internal programs to govern and manage AI within the organization, data governance practices, and customer feedback loops to enhance CX-related AI solutions.

-Avoid common pitfalls with new CX and AI investments; How to optimize success with new CX projects.

Pre-registration required.

MODERATOR

Lane Cooper

Contributing Editor

CIO, Foundry, formerly IDG Communications, Inc.

PRESENTED BY

RingCentral

A Tale of Two Transformations: The Dual Impacts of AI and Modernization

Broadmoor Hall D

The AI revolution is in full swing – and now inexorably linked with overall transformation and modernization efforts. Together, they are game changers helping bolster employee effectiveness, engage customers, and spark innovation. How is your organization transforming?

Through interactive discussion we will examine:

-Artificial Intelligence: How it's become a game-changer in so many industries.

-Transformation Journey: Beyond AI, changes in operating and business models.

-Cloud and Data: Assessing ROI while working on large language models.

-Security: AI, modernization and governance to mitigate risk.

-Human Talent: Future profiles in white collar, manufacturing, government, and service industries.

Pre-registration required.

MODERATOR

Charles Pelton

Contributing Editor

CIO, CSO, and Network World, Foundry, an IDG Inc. Company

PRESENTED BY

KPMG

5:30 - 6:30pm

Colorado Connections: Welcome Reception

Join the CIO Symposium lakeside at The Broadmoor for cocktails and fun next to the breathtaking backdrop of the Rocky Mountains. Learn the art of cigar rolling, sip on moonshine, and mingle with fellow industry leaders as we kick off an exciting week.

Hosted by PwC

PRESENTED BY

PwC

Tuesday, August 6

7:30am - 6:00pm

Registration Open

Broadmoor Hall

8:00 - 9:00am

Fueling Success: Breakfast at CIO 100 Symposium

Broadmoor Hall A

Join us for a networking breakfast at the CIO 100 Symposium. Connect with industry leaders, share insights, and fuel up for a day of innovation and success. Start your morning right with great food and even greater connections.

9:00 - 9:10am

Welcome and Opening Remarks

Broadmoor Hall B

HOST

Allice Shandler

Events Director

IDC

9:10 - 9:45am

Architecting the AI-Fueled Business

Broadmoor Hall B

You've spent the past year dreaming of, experimenting with, and piloting GenAI projects. One year later, you've likely run 37 GenAI POCs that resulted in 5 production roll outs; and it is becoming clear that a lack of skills, concerns about data protection, and GenAI costs are getting in the way of scaled rollout. How do you build to the AI vision of productivity gains, improved customer engagement, and revenue growth when there are so many obstacles? Join Meredith Whalen, IDC's Chief Research Officer, as she offers practical guidance on architecting the AI-fueled business, building the AI tech foundation, securing and governing the AI enterprise, and creating business value. Ms. Whalen will share IDC's most recent research from your peers on use case prioritization, data and model management, governance practices, and expected ROIs.

SPEAKER

Meredith Whalen

Chief Research Officer

IDC

9:45 - 10:15am

Digital Poster Program

Broadmoor Hall E & F

Select which award-winning projects interest you and visit those digital posters to hear information about the project details. Attendees have an opportunity to ask questions of the award winners and will be able to easily network with small groups of peers who have common interests. This self-directed experience means you can focus your time on projects that are most relevant for you.

PROJECT

AI-Automated Customer Case Routing and Resolution

Mastercard

PROJECT

Automation Domination

6sense

PROJECT

PROJECT

Integrated AI for Better Security Operations

Secureworks

J&J MedTech Digital Surgery Platform

Johnson & Johnson

PROJECT

Meeting the Challenge of Technical Debt through Innovation

Pearson

PROJECT

Pictionary™ Vs. AI

Mattel

10:20 - 10:50am

Digital Poster Program

Broadmoor Hall E & F

Select which award-winning projects interest you and visit those digital posters to hear information about the project details. Attendees have an opportunity to ask questions of the award winners and will be able to easily network with small groups of peers who have common interests. This self-directed experience means you can focus your time on projects that are most relevant for you.

PROJECT

Centralized Data Platform: Using Data to Uplift Science

Regeneron Pharmaceuticals

PROJECT

Connected Enterprise Batch Performance Analytics

Rockwell Automation

PROJECT

Facility Vision Utilizing IoT Sensors, Automation, and Analytics

Town of Morrisville

PROJECT

Geolocation-Powered Personalized Care Reminders

Kaiser Permanente

PROJECT

Logistics Service Center (LSC) Automation

Applied Materials

PROJECT

Real-Time Member Engagements

TruStone Financial Credit Union

10:50 - 11:20am

Networking Break

Broadmoor Hall A

Grab a coffee or iced beverage and take this this time to recharge and expand your professional network. Engage in tech exchange meetings, enjoy the fresh air, and connect with award-winning CIOs and sponsoring partners.

11:20 - 12:00pm

Customer Experience Strategies That Drive Long-Term Success

Broadmoor Hall B

This energetic and outcomes-driven panel of exceptional leaders will share their common understanding that everything they do is ultimately for their customers, but that their customer experience can only be as good as their employee experience. The discussion will cover how to determine what your most important customer experiences are, how you can build the talent to deliver on those experiences, and why having a customer-centric lens and culture will drive innovation, growth, and efficient customer journeys.

SPEAKER

Shelia Anderson

SVP & CIO

Aflac

SPEAKER

Abby Godee

Chief Experience Officer

Publicis Sapient

SPEAKER

Pavan Pidugu

Chief Technology Officer

FMCSA US DoT

MODERATOR

Lee Rennick

Executive Director

CIO Communities

12:00 - 12:30pm

Business Model Reinvention: Harnessing Technology to Shape the Future

Broadmoor Hall B

In an era where technology is transforming the business landscape at an unprecedented pace, companies must fundamentally reinvent their business models to thrive. This session will explore how the current business and technology landscape (advancements in AI, cloud computing, availability of capital) are driving accelerated changes across industries, redefining competitive dynamics and creating new opportunities for revenue generation. The role of the CIO has continued to transform and has now become an enabler and accelerator to create innovative products and services, enter new markets, and leverage new revenue models such as subscription and on-demand services. Learn how these technologies empower businesses to reimagine how they operate, deliver value, and compete in an increasingly digital world. We'll close with a Q&A session to discuss how PwC can help position your organization to capitalize on these transformative trends, drive innovation, and ensure long-term viability.

SPEAKER

Rohan Patel

US Business Model Reinvention Leader

PwC

PRESENTED BY

PwC

12:30 - 1:50pm

Networking Luncheon: Connect, Dine, and Explore Solutions!

Broadmoor Hall A

Join us for an engaging lunch where you can connect with newfound contacts! Take a seat and savor your meal while networking with peers. Don't miss the opportunity to meet our sponsors and discover how their innovative solutions can benefit you.

1:50 - 2:00pm

Lightning Insights

Broadmoor Hall B

Don't miss these five-minute market insights geared to solving your biggest challenges.

A Tale of Two Transformations: The Impacts of AI and Modernization with KPMG

Driving More Value and Productivity with AI Platforms than Vertical SaaS Apps, *presented by FORA*

PRESENTED BY

KPMG

PRESENTED BY

FORA

2:00 - 3:10pm

Insights Keynote & Industry Breakout Sessions

Broadmoor Hall B

This two-part keynote provides an overview of the common topics facing IT leaders across industries, sharing timely and insightful fact-based research. Following the presentation, leading experts in healthcare, financial services, manufacturing and customer experience will lead concurrent small discussion groups to facilitate networking and information exchange.

SPEAKER

Meredith Whalen

Chief Research Officer

IDC

Breakout 1

Broadmoor Hall C

Manufacturing

This session will cover insights into how manufacturing organizations can accelerate the delivery of innovation through integrated products and services, as well as collaboration with industry ecosystems. Discussions will include how manufacturers can drive additional revenue opportunities, scale to profitable volumes, and what is next in sustainable operations.

Breakout 2

Broadmoor Hall D

Customer Experience-Cross Industry

This session will cover how organizations can effectively navigate the era of intelligent experiences. AI and GenAI, in particular, hold the promise to offer enterprises significant experience-based market differentiation. However, enterprises must be careful to not think of every business problem as a nail to be dealt with the hammer of GenAI. Discussions will include establishing customer-first and

SPEAKER

Jeffrey Hojlo

Research Vice President, Future of Industry Ecosystems, Innovation Strategies, & Energy Insights

IDC

experience-orchestrated operating models and thoughtful implementation of automation technologies considerate of data trust and authenticity.

SPEAKER

Marci Maddox

Research Vice President, Digital Experience Strategies

IDC

Breakout 3

Broadmoor Hall E

Financial Services

This session will cover insights into how financial institutions can create value through open, agile, and secure infrastructures. Discussions will also include how to supplant the functionality of legacy systems to improve efficiency and profitability.

SPEAKER

Jerry Silva

Program Vice President, Financial Insights

IDC

Breakout 4

Broadmoor Hall F

Life Sciences

This session will cover insights into how the life sciences industry is being rapidly disrupted by Gen AI. From accelerating drug discovery to hyper-personalizing patient experiences, adoption is scaling fast across the value chain. Discussions will cover key priorities, investment trends, as well as some of challenges that the life sciences industry is facing as it works towards building out a responsible and an ethical GenAI strategy.

SPEAKER

Dr. Nimita Limaye

Research Vice President, Life Sciences R&D Strategy and Technology, Health Insights

IDC

3:15 - 3:35pm

Cyber and AI: The Threat and the Promise

Broadmoor Hall C

An engaging exploration of how AI is being used, and the critical role of AI defenses in a comprehensive counterstrategy. In this session we'll explore how bad actors are using AI to increase attack sophistication, the opportunities AI brings to enhance your cyber resiliency, and how you should incorporate these AI-related developments into your cyber strategy.

SPEAKER

Aidan Lynch

Partner

PwC

PRESENTED BY

PwC

Hybrid by Design: The Cloud Experience Everywhere

Broadmoor Hall D

The world is at an accelerated phase of innovation powered by AI, connected edge, and hybrid cloud delivering intelligence, connectivity, and processing power. In every industry we see transformational initiatives that will be impacted by this megatrend:

– 73% of enterprises are prioritizing AI over all other digital investments (Source: The State of AI in 2022 McKinsey December 2022), yet 89% of enterprises need help scaling models into production (Source: The AI Journey: Going from practical to transformative, Emerald Research Group, sponsored by HPE 2022)
– 40% of core IT spend goes to AI initiatives (Source: IDC)
– 80% of organizations are using multiple public and private clouds (Source: IDC) Enterprises continue to drive their digital transformation agendas with an eye on cost efficiency, sustainability, trust to mitigate emerging risks and some key questions remain. In an evolving and emerging AI market, business and IT leaders want to avoid lock-in and costly data moves while gaining flexibility and agility. They can benefit greatly from a hybrid cloud strategy that is purposefully designed to make the most of their data and AI.

Hybrid cloud is a way to architect and operate IT that takes advantage of cloud capabilities, cost, performance, and agility available on-premises, on public and private cloud, and at edge locations. Hybrid cloud is not simply using public cloud or private cloud for your workloads. It is a cloud everywhere. In the AI era it is the operating model designed to run hybrid AI workloads. Join us as Steve DeLaura shares what a hybrid by design cloud environment should look like, and how HPE is powering solutions for customers

SPEAKER

Steve DeLaura

Sales Director

HPE

PRESENTED BY

HPE GreenLake

Delivering Next Generation Content and Digital Media Experiences that Scale with Ease

Broadmoor Hall E

What will it take to deliver the next generation of content and digital media? As legacy technology struggles to deliver on the promise of composability and AI, enterprises look to open source solutions to help them build best in breed solutions. Join WordPress VIP as we share what we've learned from helping Salesforce, Meta, and the White House create content experiences that scale with ease in the face of increasing IT complexities.

SPEAKER

Brian Alvey

CTO

WordPress VIP

PRESENTED BY

WordPress VIP

3:35 - 4:05pm

Networking Break

Broadmoor Hall A

Grab a coffee or iced beverage and take this this time to recharge and expand your professional network. Engage in tech exchange meetings, enjoy the fresh air, and connect with award-winning CIOs and sponsoring partners.

4:05 - 4:45pm

Optimizing Human Performance Through Technology

Broadmoor Hall B

Ticking through the many ways smart technology will improve our lives in years to come, Dr. Crum paints a picture of a future society where companies better understand how customers experience their individual worlds to provide them with products that match their specific needs, where doctors more quickly diagnose and treat patients, where our brains evolve to see at the same resolution as computers, and where the human capacity for knowledge is expanded exponentially. An optimistic and inspiring overview of a technology-enabled future where human capacity and performance is turbo-charged, as well as the ways organizations can embrace this change now, Dr. Crum argues that technology will not replace human interactions and experiences—but rather make them better than we could ever imagine.

KEYNOTE SPEAKER

Dr. Poppy Crum

Expert in Technology-Driven Innovation & Human Evolution; Stanford University Adjunct Professor; Futurist, Neuroscientist, and Technologist

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4:45 - 5:00pm

Lightning Insights

Broadmoor Hall B

Don't miss these five-minute market insights geared to solving your biggest challenges.

Revolutionizing CX and Sales, *presented by Dialpad*

GenAI in Action: Real-World Use Cases That Actually Work! *presented by Elastic*

AI Pitfalls: The Cost of Data Missteps, *presented by EXL*

PRESENTED BY

Dialpad

PRESENTED BY

Elastic

PRESENTED BY

EXL

5:00 - 6:00pm

Wines of the World: Networking Reception

Broadmoor Hall A

Fruity, acidic, oaky, tannic, or sweet? Sample a selection of wines, design your own hand-held charcuterie grazing cone and test your palate in a blind tasting to see if you can guess your merlot from a malbec.

publicis
sapient

PRESENTED BY

Publicis Sapient

Wednesday, August 7

8:30am - 4:30pm

Registration Open

Broadmoor Hall

8:30 - 9:30am

Fueling Success: Breakfast at CIO 100 Symposium

Broadmoor Hall A

Join us for a networking breakfast at the CIO 100 Symposium. Connect with industry leaders, share insights, and fuel up for a day of innovation and success. Start your morning right with great food and even greater connections.

9:30 - 9:40am

Welcome Remarks

Broadmoor Hall B

HOST

Allice Shandler

Events Director

IDC

9:40 - 10:20am

A Strategic Approach to Corporate Sustainability

Broadmoor Hall B

This visionary keynote panel brings together the wisdom of two Hall of Fame inductees, a global thought leader, and a CIO100 award-winning CIO who are advancing sustainability initiatives through technology leadership. The discussion will include examples of driving efficiency while reducing environmental impact, insights from a project using a digital twin solution that promotes sustainability in a tangible way on a large scale, and identification of best practices, frameworks, and standards for the three pillars of sustainability – environmental, societal, and governance.

SPEAKER

Lookman Fazal

Chief Information & Digital Officer

NJ Transit

SPEAKER

Ed McLaughlin

President and Chief Technology Officer

Mastercard

SPEAKER

Bryan Muehlberger

Global CIO

Lumiyo

SPEAKER

Aldo Noseda

VP, CIO

Eastman

MODERATOR

Lee Rennick

Executive Director

CIO Communities

10:20 -10:50am

Navigating the AI Revolution: Reshaping Software Development Strategies for the C-Suite

Broadmoor Hall B

As AI revolutionizes every aspect of business, software development finds itself at the epicenter of disruption. CIOs must now navigate a landscape where AI is not just a tool, but a transformative force reshaping the entire software development lifecycle. Join Naveen, Global CTO of Marriott International, and Sheldon, Chief Product Officer of Publicis Sapient as they explore how C-suite executives can harness AI's full potential to revolutionize enterprise software development.

In this session you will learn:

-How to evolve beyond basic AI-assisted coding to implement comprehensive AI-driven strategies across the entire software development lifecycle (SDLC)

-The emerging role of AI agents in software development and how they will reshape development teams and processes

-Strategies for evolving IT organizations to fully leverage AI capabilities, including new roles, skills, and team structures

-How to balance the opportunities of AI with considerations of security, ethics, and governance in software development

This session will provide CIOs and leaders with actionable insights to lead their organizations through the AI revolution in software development, ensuring they stay future ready.

SPEAKER

Naveen Manga

Chief Technology Officer

Marriott International

SPEAKER

Sheldon Monteiro

EVP, Chief Product Officer

Publicis Sapient

PRESENTED BY

publicis sapient

Publicis Sapient

10:50 - 11:20am

Networking Break

Broadmoor Hall A

Grab a coffee or iced beverage and take this this time to recharge and expand your professional network. Engage in tech exchange meetings, enjoy the fresh air, and connect with award-winning CIOs and sponsoring partners.

11:20 - 11:50am

AI/ML and Zero Trust — Driving Business Success

Broadmoor Hall B

As cyber threats become more sophisticated and pervasive, enterprises need to adopt an agile approach to networks and security that promotes innovation and mitigates risk. AI/ML and zero trust are the key enablers of this transformation, offering visibility, control, and automation across users, workloads, IoT/OT devices, and business partners.

In this session you will learn:
– How AI will be used to fight AI and how generative AI will contribute to increased numbers of ransomware attacks
– How the growth of zero trust segmentation will happen in parallel with the rise of firewall-free enterprises, and Zero Trust SD-WAN will begin to replace traditional SD-WAN
– How AI/ML add defensive and analytics capabilities that drive IT and business success

KEYNOTE SPEAKER

Jay Chaudhry

CEO, Chairman and Founder

Zscaler

SPEAKER

Shamim Mohammad

EVP, Chief Information & Technology Officer

CarMax

PRESENTED BY

zscaler

Zscaler

12:00 - 1:30pm

Networking Luncheon: Connect, Dine, and Explore Solutions!

Broadmoor Hall A

Join us for an engaging lunch where you can connect with newfound contacts! Take a seat and savor your meal while networking with peers. Don't miss the opportunity to meet our sponsors and discover how their innovative solutions can benefit you.

1:30 - 4:00pm

Deep Dive Presentations & Discussion Groups

Broadmoor Hall C

Deep Dives provide big value in small group discussions. Sessions start with case study examples followed by discussions of options about how to achieve positive outcomes and overcome constraints.

1:30 pm – 2:45 pm
Deep Dive into Data and AI

In this informative and interactive session, you will hear presentations from three award-winning companies focusing on their data and AI strategies. Following the presentations, each speaker will lead a roundtable discussion where you can take a deep dive into ideas, common questions, and proven solutions in an interactive, peer-sharing environment.

MODERATOR
Lee Rennick
Executive Director
CIO Communities

Topics covered will include:

Sedgwick's strategy for leveraging AI and automation including an industry-first integration of GenAI using ChatGPT technology. The discussion will include insights into how Sedgwick is evaluating the feasibility and ROI of Sidekick and future iterations of the project.

SPEAKER
Leah Cooper
Chief Digital Officer
Sedgwick

Gallagher's initiative to strategically migrate key data components leveraging ChatGPT's AI capabilities to enhance the efficiency and effectiveness of the migration process. The scope of migration includes Data Warehousing (DW), Data Mart (DM), SQL Server Reporting Services (SSRS), and Power BI reports, all components integral to Gallagher's data analytics and reporting framework.

SPEAKER
Kader Sakkaria
Head of Global Data Technology
Gallagher

The AbbVie Intelligence Platform – a full suite of AI tools designed to boost productivity, improve decision-making and grow business – was introduced to the entire enterprise. Developed and executed in a first-of-its-kind way for AbbVie's organizational structure, The Platform demonstrates the power of federated teams collaborating to deliver transformative tools that

Leadership Masterclass

Broadmoor Hall F

Sessions designed for senior IT leaders featuring candid presentations from peers and interactive discussions focused on critical executive level responsibilities.

1:30 – 1:40pm
Welcome and Opening Remarks

MODERATOR
Dan Roberts
Host, Tech Whisperers Podcast; CEO, Ouellette & Associates

1:40 – 2:10pm
Strategic Planning and Vision – Moving at the Speed of AI
Join 2024 Hall of Fame inductee Shamim Mohammad for a fascinating conversation focused on the transformation of the IT function at CarMax from a traditional IT organization into a nimble, agile, and responsive organization, where technology and product teams work cross-functionally and are empowered to solve business problems. Through exceptional strategic planning and vision, Shamim has implemented industry-leading capabilities that include, creating an immersive and interactive digital merchandising experience; deploying data science machine learning and Artificial Intelligence (AI) platforms for pricing and recommending cars; elevating the company's cybersecurity posture; deploying cloud technology platforms to allow rapid innovation at scale; and transforming the CarMax supply chain and logistics capabilities. Hear how Shamim moves at the speed of AI by cultivating an entrepreneurial spirit and empowering teammates.

SPEAKER
Shamim Mohammad
EVP & CITO
CarMax

2:10 – 2:35pm
Balancing Innovation and Risk
How do you engage? Are you a first mover, fast follower, slow adopter, non-partaker? Join Sathish and Marykay for a discussion on the best practices, frameworks, and tools that will help you navigate the complexities of innovation and risk management in today's fast-paced digital landscape. Hear how these leaders evaluate trends and how they guide their organizations toward turning trends into value. Strategies to foster a culture of innovation within IT departments along with risk assessment and mitigation techniques for new technology

enable employees to better meet business objectives at technology company level pace, agility and compliance.

SPEAKER

Brian Martin

Head of AI in R&D Information Research & Research Fellow

AbbVie

2:45 pm – 3:00 pm
Networking Break

3:00 pm – 4:00 pm
Deep Dive into Emerging Tech – What's Next

This deep dive into transformative technologies provides a blueprint for helping strategic IT leaders assess where to direct investments and how to prioritize efforts. Scott will present a framework designed to ensure alignment between business goals and IT with a balance between everyday operations and long-term strategy. Technologies will be discussed using a structure focused on expand, evaluate, and experiment. AI, IoT, blockchain, virtual reality, augmented reality, advanced robotics, quantum computing, and neuromorphic computing will be covered. Get your questions answered and leave with a better understanding of how the right approach to these technologies can help build trust with your stakeholders, prioritize key investments, and result in exponential value in areas where these technologies converge.

SPEAKER

Scott Likens

Principal

PwC

MODERATED BY

Daniel Saroff

GVP, Consulting and Research

IDC

implementations will be discussed.

SPEAKER

Sathish Muthukrishnan

Chief Information, Data and Digital Officer

Ally Financial

SPEAKER

Marykay Wells

Chief Information Officer

Pearson

2:35 – 2:55pm
Networking Break

2:55 – 3:25pm
Going Slower to Go Faster

This inspiring fireside chat features two Hall of Fame inductees who are passionate about their work, their teams, and their communities. They are optimistic leaders who focus on taking what they are given and doing something great with it. During this discussion they will share their strategies for managing fatigue, communicating results and progress effectively up and down the organization, and developing collaboration at scale that overcomes the competitive nature of individuals and teams. This all starts with patience and a focus on hiring and retaining talent that shares a sense of urgency and can deliver on the opportunity for IT to become a true strategic partner with the business.

SPEAKER

Michael Hites

CIO

SMU

SPEAKER

Sue Kozik

SVP & CIO

Blue Cross and Blue Shield of Louisiana

3:25 – 3:55pm
Agility, Flexibility and Scale

In today's ever-evolving digital landscape, IT leaders must navigate the complex demands of agility, flexibility and scalability to drive business growth and success. This session will delve into the core principles and practical strategies to build a culture of organizational flexibility, innovate and achieve scalable long-term growth, and meet the dynamic needs of your organization while remaining secure and compliant.

SPEAKER

Chris Bruman

Chief Data & Analytics Officer

Dow, Inc.

SPEAKER

Nari Gopala

Chief Digital Officer

Kaiser Permanente

SPEAKER

Michael Smith

CIO

The Estée Lauder Companies

3:55 – 4:00pm

Closing Remarks

4:10 - 4:30pm

The Importance of Compassionate Leadership: A Captain's Perspective

Broadmoor Hall B

Christie was known to "lead by example" during her tenure as the Captain of the US Women's National Soccer Team, taking the team to multiple world championships. She wasn't the loudest person in the room or on the field, and she wasn't screaming all the time; she was the person that other players turned to, leading with steadiness and grace, mixed with a whole lot of determination, passion and effective communication. In this inspiring session, Christie discusses the importance of compassionate leadership, finding the right roles on a team, and how each person contributes to the common goal, be it a starter or someone coming off the bench.

KEYNOTE SPEAKER

Christie Pearce Rampone

Former Captain, U.S. Women's National Soccer Team

4-time Olympian, 3-time Olympic Gold Medalist; 5-time Women's World Cup Player, 2-time WoNT's World Cup Winner

6:00 - 7:15pm

Registration Open

Broadmoor Hall

6:30 - 7:00pm

CIO 100 Awards Cocktail Reception

Broadmoor Porch

Raise a glass to toast the 2024 honorees.

7:00 - 9:00pm

2024 CIO 100 Awards & Hall of Fame Gala Celebration

Broadmoor Hall B

Come celebrate IT excellence at this elegant dinner and awards ceremony. The 2024 CIO 100 Awards presentation will honor the winning organizations for their use of innovative IT to deliver business value, followed by the induction of our newest members into the CIO Hall of Fame.

HOST

Christie Pearce Rampone

Former Captain

U.S. Women's National Soccer Team; 4-time Olympian, 3-time Olympic Gold Medalist; 5-time Women's World Cup Player, 2-time WoNT's World Cup Winner

PRESENTED BY

KPMG

9:00 - 10:00pm

Neon Nights: Dessert Reception

Broadmoor Foyer

It's glow time! Celebrate the newest class of honorees with sweet treats and plenty of photo ops as we close out the CIO 100 Symposium.

PRESENTED BY

Zscaler